

## Swimming and Water Safety FAQ Sheet

### What does your Swimming and Water Safety Membership include?

Belmont Oasis offers a Learn to Swim Program for children of all swimming levels 48 weeks throughout the year, from mid-January to mid-December, including a holiday program in early January.

Assessments will be ongoing, with certificates awarded when your child has achieved their skills relevant to their stage through to Optus Splash App. We believe that this continuity and consistency will provide a greater opportunity for your child to progress to the next level.

### When and how can I enrol?

You can enrol anytime at reception, with one of our friendly staff to complete a Swim School Enrolment form or contact us on 9277 1622.

### What lessons are available?

Belmont Oasis offers classes seven days a week, 30 minutes duration with a variety of classes and times available.

**Monday – Friday 9.00 am – 12.00 pm, 3.30 pm – 6.00 pm**

**Saturday – Sunday 8.00 am – 12.00 pm**

### What ages do you cater for?

Our swimming and water safety program cater for children from 6 months. We offer development squads and adult lessons for older swimmers. Splish splash program for 4-6 months please email swim school.

#### **Infant – 6 months to 3 years (Splish splash 4-6 months)**

- introduces infants to water in a warm and caring atmosphere
- emphasises bonding between parents and their children
- develops parent and carer knowledge and understanding of aquatic environments
- teaches parents how to care for children in an aquatic environment

#### **Preschool – 3 – 5 years**

- prepares students for further aquatic experiences
- encourage personal development and independence
- educates children for safe practices in or near water
- creates a supportive environment for introduction to stroke development
- personal water safety skills
- maximum class size of five children per class

#### **Primary – School aged children**

- works towards development of a lifelong appreciation for aquatic activities
- these include stroke development, water safety, personal survival skills and aquatic sports
- provides opportunities for progressive success to create a positive learning environment
- maximum class size of six to eight children per class

#### **Optus Junior Dolphins**

- increases character development
- understanding of water environments
- water safety strategies
- personal survival
- increases understanding of how and why we swim
- develops skills, strength, endurance and fitness
- Junior Squad: one teacher per ten children

### **What pool facilities do you have?**

Belmont Oasis Aquatics area offers numerous heated indoor and outdoor swimming options. Our lessons are primarily based in the indoor main pool (28°) and indoor lagoon leisure pool (32°).

### **What is the cost of lessons?**

Our current Learn to Swim lessons are \$15.80 per week with a one-off administration fee of \$20.00 per family. Family and concession discounts are available please ask at reception.

### **What is the payment method?**

Our payment method is direct debit on a weekly basis in advance from a credit card (MasterCard, Visa or Amex) or bank account. Our direct debit option includes a weekly swimming lesson, free access for your child and two spectators to use the pool facilities outside their lesson time and free access to the pool for the family over the Christmas period. Please be aware that parents must be in the water within arm's reach of children under 6 at all times.

### **Do lessons run on public holidays?**

Lessons will not run on public holidays and you will not be charged. Lessons will continue during school holidays on the same day and time.

### **What can I do if I miss a lesson or my child is sick?**

If you are unable to attend your scheduled lesson and can notify reception at least 24 hours prior you can apply for a makeup lesson. Please note we are unable to book a makeup for another makeup lesson. All makeup lessons must be scheduled within the next week, please call reception on 9227 1662. If your child falls ill and unable to attend, please send a medical note to swim school and we will add a pay break to your account.

### **Can I suspend my membership?**

Suspensions can be acquired for \$3.00 per week per child if you wish to go holidays. We offer a suspension for a minimum of 2 weeks and a maximum of 12 weeks. We require at least three business days' notice prior to the next payment date and a suspension form will need to be completed.

### **How do I cancel my membership?**

All memberships can be cancelled with 30 day's written notice. Simply see us in centre, visit [www.belmontoasis.com.au/forms](http://www.belmontoasis.com.au/forms) or email [swimschool@belmontoasis.com.au](mailto:swimschool@belmontoasis.com.au) for a cancellation form.

### **How will I know when my child is ready to move up?**

When your child is ready to move up you will be notified via the OPTUS SPLASH APP, Once you have received this you can show reception and select your preferred day and time.

### **Do have run Summer Holiday Program?**

Yes, which is included in your membership for all active accounts over the Christmas period. If you want to suspend over Christmas we must receive a form. For more information please email swim school office.

### **What do I need to bring to my lesson?**

Please bring bathers, towel and goggles, all other equipment is provided. Children from infants to 5 years must wear a waterproof aqua nappy (which is available at most supermarkets, baby supply stores or at reception). Goggles are not recommended for the Infant program.

### **What qualifications do the swimming teachers have?**

All teachers hold an AUSTSWIM qualification or equivalent, CPR/Resuscitation and Working with Children Check.